



BOARD OF EQUALIZATION

**CUSTOMER SERVICES AND ADMINISTRATIVE
EFFICIENCY COMMITTEE MEETING MINUTES**

HONORABLE BILL LEONARD, COMMITTEE CHAIR
450 N STREET, SACRAMENTO

JANUARY 31, 2006, 9:30 A.M.

ACTION ITEMS & STATUS REPORT ITEMS

Agenda Item No: 1

Title: Internet Redesign Presentation

Issue/Topic:

Jerri Dale, Chief, Customer and Taxpayer Services Division presented the new design for the Board's website. A team of program representatives, Board member staff, technical staff from the Teale Data Center and a designer from the Department of General Services worked over the past few months to develop a new look and feel to the website. The goal was to achieve a more intuitive and user friendly site for the public and internal stakeholders.

Committee Discussion:

Demonstration of new site. Board Member Leonard recognized staff for their work and asked that comments and recommendations be sent to Ms. Dale.

Committee Action/Recommendation/Direction:

No action required.

Approved: _____

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Honorable Bill Leonard, Committee Chair

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Ramon Hirsig, Executive Director

BOARD APPROVED

At the February 1, 2006 Board Meeting

A handwritten signature in black ink, appearing to be "Deborah Pellegrini", written over a horizontal line.

Deborah Pellegrini, Chief
Board Proceedings Division